

AU012 Camping Natterer See
Innsbruck ★★★★★



"This is a large site with great facilities and very clean sanitary facilities. Wonderful views from the campsite and many places to visit." The Strain Family.

Campsite Contact Details:

Camping Natterer See
A6161 Natters-bei-Innsbruck
Tirol
Austria

Tel: 0043 512 546732

Arrival Procedure

Eurocamp Independent customers should go straight to the campsite reception on arrival where they will be required to fill in a registration form. Reception, where English is spoken, is open from 8am to 5pm in low season and 8am to 9pm from mid June to mid September. Customers unavoidably delayed, arriving after the barrier is down (11pm to 7am) should leave the car outside the site and go to the main campsite reception to speak to security or to the bar to find a member of staff. We advise that you ring ahead to warn the campsite if you expect to arrive late. Please note that you will need to leave a 5 euro refundable deposit for the barrier card.

As Eurocamp couriers (on site from 25th April to 12th September) will be unaware of your arrival, we recommend that you visit their reception area as soon as you have settled in. Please take your completed courier card with you.



Don't forget we're on the end of the
phone if you need us
Call 0044 1606 787 666

our office hours are:
Monday- Friday
Saturdays
Sundays & Bank Holidays

9.00 am - 5.30 pm
10.00 am - 2.00 pm
closed

Life On Site

This is a traditional site with great facilities and lovely views, close to the Grossglockner mountains.

Useful Information

- **Swimming pool:** there is no swimming pool on site, but there is a lake where swimming is permitted from mid May to mid September and which has a number of inflatable features in high season ('ice-berg, water trampoline, catapult and aqua-log, water-swing, Saturn the swimming planet, slide raft, wobbling-bridge and bumper boats'). The nearest swimming pool is 3km from the site.
- **Washblocks:** There are two sanitary blocks on the campsite, which are all clearly separated for Ladies and Gentlemen. Please note that most campsites do not provide toilet paper in the wash blocks, and some campsite sanitary blocks do not have toilet seats.
- **Barbecues:** Charcoal, Gas and Electric barbecues are all allowed on your pitch.
- **Internet access:** There is Internet access in the Games Room and there is also WiFi cover over most of the campsite.
- **Gas bottles:** These can be exchanged on site.
- **Motorhome service point:** There is a motorhome service point on site.
- **Fridge hire:** This is available on site. We would be happy to book this for you. Please contact us for more details.
- **Electricity:** The electricity connection will be on your pitch; the standard pitches (60-70m²) have a two pin 6amp connection (so you will need a continental two pin adaptor), whilst all other pitch types have a 16amp standard 3 pin European electricity connection.
- **Dogs:** A maximum of 2 dogs are allowed on pitches, except for in July and August. They must be kept on a lead at all times. If you require any up to date information on taking your dog abroad, please get in touch. We'd be happy to book any necessary vets appointments on your behalf.

Campsite Activities and Entertainment

We have picked out a few things to do on site that may be of interest to you. For a full list of campsite activities, please refer to our brochure or website.

During the day

Hiking – a network of paths leads directly from the site and are popular with walkers. Short guided hiking tours are run 5 days a week from June to September. Hiking boots and daypacks can be borrowed from the site.

Alpine curling – this is one of the various alpine activities on offer at the site. Please note some activities have restrictions on them for safety reasons; please check with site reception for full details.

Cycle hire – mountain bikes, BMX bikes, adults and children's bikes are all available for hire from early May to mid October. Bike helmets should be available.

Canoeing and boating is available on the site lake in July and August only. This is unsupervised, but life jackets are provided.

Animation – in July and August the site runs children's clubs for ages 5 to 8, 9 to 12 and the over 12s, offering a variety of activities, ranging from face-painting, children's Olympics (both land and water based), puppet and magic shows and karaoke sessions. From mid June to mid September the animation team offer a wide range of activities including The 'Great Indian Day' with handcrafts, war painting, a totem pole, dancing and campfire and grill. You can also enjoy giant soccer matches, sumo wrestling, water based and land based sporting competitions, the bungee run, bull riding, treasure hunts and a pirates day with raft building.



Food and Drink

The campsite 'See Restaurant' is a traditional restaurant overlooking the lake, with a large outdoor terrace. It offers a large choice of local and international dishes and is open from late March to early October. There is also the Pizzeria ('Da Giorgio') which is open from mid May to early October as well as a bar/snack bar, where you can enjoy snacks and ice creams, which is open from early June to mid September.

Shopping

There is a small general shop, offering fresh baked bread and cakes as well as groceries, alcohol, newspapers, and camping products. In addition there is a small kiosk for basics located by the restaurant. The shop is open all season.

During the evening

In high season there is a wide ranging programme of family entertainment with disco nights for older children and teenagers, a late night 'Sunsplash' volleyball game, evening campfires and talent competitions. There are also live music evenings and open air concerts featuring local bands, as well as regular movie events in the indoor cinema.

Excursions

The site organizes a large variety of excursions including white water rafting, high rope adventures, 6 day guided hiking tours, guided tours of Innsbruck and Tyrolean evenings. Please check with the site reception for full details.

European Drivers' Kit

It's compulsory to carry certain items when driving in Europe, so we've gathered together some of the essentials you'll need in this handy pack for just £14.99 inc P&P.

Call 0844 406 9876 to order yours

* Please note this must be purchased up to two weeks prior to departure. You must read the terms and conditions on our website before placing an order by telephone

just £14.99

inc p&p



Please be aware that in the early and late season, the complete range of activities may not be available. Any opening times are for guidance only, as these may vary and are subject to change by the campsite owner. Please check at reception on arrival.

Around & About

Just 2.5km from the pretty village of Natters and 4km south of Innsbruck, there is so much to see in the local area. You are at the very heart of the Austrian Alps here, surrounded by stunning scenery all round and with a wide variety of attractions close at hand. Innsbruck, the capital of the Alps, is located in the Inn Valley, tucked between the northern Alps and the Tuxer mountain range, and at the junction of the Wipptal (Sill River) which provides access to the Brenner Pass 30km south of Innsbruck.

Getting around Innsbruck – inside the city you can use the buses and trams run by 'IVB', buy single or blocks of tickets in a newsagents or at a machine. Tickets cover both types of transport but stamp them in the yellow machine inside the bus/tram at the start of your journey.

While you're here try...

Graukäse (Grey cheese)

A very special cheese – not to everyone's liking, but worth a try!

Cheese Dumplings

These are either served with a salad or in a soup. 'Kasspressknödl' are flattened cheese dumplings.

Schlutzkrapfen

Spinach stuffed pasta pockets (served like ravioli but without the tomato sauce) topped with melted butter and Parmesan cheese.

Look out for a sign saying 'gütbürgerliche Küche' or similar, if you want to find a place serving typical Austria food.

Beaches

At the far end of the lake, there is a lovely grass area, which leads down to the water's edge. It is an attractive space for sunbathing and picnics.

Where to Shop

- **Goetzens** – 2km, has a supermarket, bank, post office and petrol station.
- **Mutters** – 4.6km the shops here include a pharmacy.
- **Innsbruck** – there are three main shopping areas around the city. 'Dez' is a big shopping 'mall' to the east of Innsbruck and has around 134 shops, restaurants and cafes, with evening shopping on Thursdays and Fridays, www.dez.at. There is also the 'Sillpark' www.sillpark.at and 'Cyta' shopping centers, as well as numerous shopping opportunities within the city itself.

Local market days (usually mornings only) are as follows:

Saturday – Innsbruck 8km



Sporting Activities

- **Rock climbing** – 7km
- **Horse-riding** – 5km. There is a weekly excursion from the site to the local stables.
- **Summer skiing** – 40kms on the Stubai Glacier; at a height of 2,900m to 3,300m with varied pistes catering for all levels of ability. Day trips for skiers and non-skiers are organised from Innsbruck with ski-pass and equipment hire included in the price.
- **Canoeing and Windsurfing** – 54km. Customers can use their own canoes and windsurfers at Achensee or you can hire windsurfers from 'Surfschule'.
- **Tobogganing** – there is a dry toboggan run at Leutasch 34km.
- **Golf** – there is an 18 hole course at Igls, 9km, the 'Golf Club Innsbruck Igls', Oberdorf11. Membership of a golf club and an official handicap card is required.
- **Paragliding** – at Neustipt 22kms
- **Bungy Jumping** – a 94m drop from a footbridge at Piztal 94km
- **Water rafting** – Haiming 46km

Must Sees and Dos

Please see your European Guide for additional information about your local area.

Innsbruck 6km

Climb to the top of the 14th century city tower, the 'Stadtturm', on Herzog Friedrich Strasse to get a stunning overall panorama of the town and its surroundings. The Goldenes Dachl (Golden Roof) is an amazing sight; named for its 2,657 gilded copper tiles. The Dom St Jakob, located in the centre of the city, is well worth a visit for its excessive Baroque interior, sumptuous art and stucco work and its Madonna above the high altar, painted by Lukas Cranach the Elder. Finally, don't miss the 'Hofburg' Imperial Palace, dating from 1397, but much extended and remodelled since into a rococo style castle, with marvelous interiors, there is also a 'Café Sacher' located here to tempt you with chocolate cake! There are 20 museums in and around Innsbruck including the Olympische Museum on Herzog Friedrich Strasse which tells the history of the Winter Olympic Games of 1964 and 1976. The Tiroler Volkskunstmuseum is the most important folk museum in Austria exhibiting national costumers and peasant farmhouse rooms and furniture, while Schloss Ambras (a castle) is a historical museum with a collection of paintings and is located outside of the city.

Alpen Zoo, Innsbruck - 12 km

Europe's highest zoo with an aquarium and 140 various alpine species, reached by taking a cog railway affording a lovely view of Innsbruck and the surrounding area, or by following a well marked footpath from the town centre. There are more than 800 Alpine animals. www.alpenzoo.at

Swarovski Kristallwelten - Wattens 23 km

A series of son et lumiere displays featuring the famous Swarovski crystals.

Ehrwald - 81 km

A village on Austria's border with Germany, overlooked by the mighty Zugspitze mountain. Take a cable car to the summit to get a wonderful view of all the main mountain ranges of the region as well as Mount Santis in Switzerland. There is a restaurant at the top where you can relax and enjoy the scenery.

For more comprehensive information about the campsite or local area **before you travel**, please feel free to contact us. We are always happy to help. Further information can also be found on our website.

call: 08448 440 440

click: www.eurocampindependent.co.uk

Please note: Eurocamp Independent has not vetted any off site activities. Customers should undertake their own safety checks.

Getting To Your Site

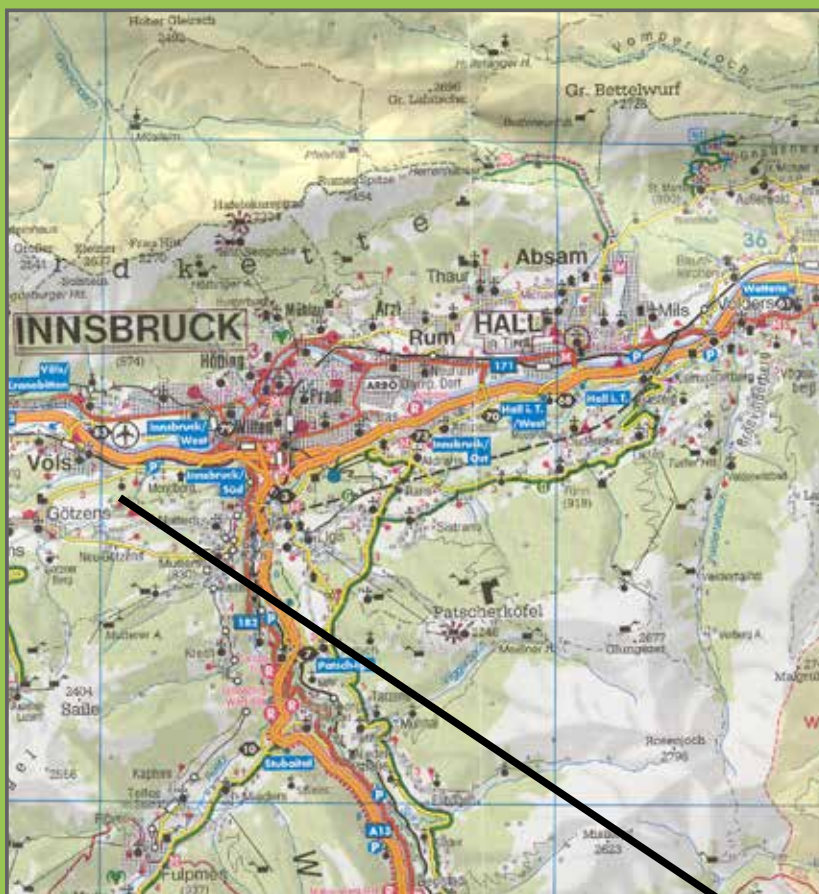
Location Situated around 7kms outside the city of Innsbruck in the small village of Natters.

Directions From Salzburg or Brenner Pass: Exit off the A13 at Innsbruck sud following signs for Mutters and Natters. After joining the main road take the first left, directly after the petrol station (about 25m from junction with main road). Get into the right hand lane following signs for Mutters and Natters. Take the first right turn for Mutters/Natters then the next right for Natters. Follow this road through the village, at the small roundabout bear left towards the bank/tabak, then take the next right following signs for the site. Continue along this country road and the site is at the very end clearly sign-posted. (Do not follow the road to the left for Götzens).

You must display a Motorway Vignette on the inside of the windshield of your vehicle as you enter Austria. Failure to have one will mean a heavy, on-the-spot fine. Stickers can be obtained from the Austrian Automobile Clubs as well as post offices, newsagents and petrol stations. You can also purchase stickers in Austria's neighboring countries at petrol stations and borders.

New Law re Breathalysers in France

Please be aware there is a new law coming in to force from 1st July 2012 that makes it COMPULSORY for all motorists in FRANCE to carry a single use breathalyser. We advise that if you are travelling to (or through) France you should carry at least two disposable breathalysers in order to comply with this new law. The breathalysers you purchase must comply to French regulations and will carry the 'French certification mark' 'NF'. These should be purchased prior to departure in the UK but can also be purchased on the ferry, in most French supermarkets, service/petrol stations or chemists. You could receive an on-the-spot fine if you cannot produce this product when asked.



GPS co ordinates:
47.237753 / 11.341324 (lat./long.)

Campsite location

Whilst every effort has been made to ensure the accuracy of the GPS coordinates provided, we strongly advise you cross-reference your end destination with the map above and the campsite address before you commence your journey.



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Extract from Map - 730

Key Dates

Austrian Public Holidays 2015

Sunday 29th March - Palm Sunday (Palmsonntag)
Friday 3rd April - Good Friday (Karfreitag)
Sunday 5th April - Easter Sunday (Ostersonntag)
Monday 6th April - Easter Monday (Ostermontag)
Friday 1st May - Labour Day (Staatsfeiertag)
Thursday 14th May - Ascension Day (Christi Himmelfahrt)
Sunday 24th May - Whit Sunday (Pfingstsonntag)
Monday 25th May - Whit Monday (Pfingstmontag)
Thursday 4th June - Corpus Christi (Fronleichnam)
Saturday 15th August - Assumption of Mary (Mariä Himmelfahrt)
Austrian organizations, businesses and most shops, close on public holidays.
Police stations and hospitals do not close.

Handy Hints and Tips

Shop Opening & Closing - The classic shopping days are Monday to Saturday, with shops generally open from 9 a.m. to 6 p.m. Please Note - Although some larger stores or those in popular tourist areas may on Sundays, this is optional and not guaranteed.

Credit cards are not as commonly accepted in Austria as in the UK; a lot of small shops and grocery shops don't take them - look out for the signs on the doors or the counter which will indicate what the shop will accept.

Dialling Codes - If dialling the UK use 00 44 and drop the first 0 from the dialling code. If dialling The Republic of Ireland use 00 353 and drop the first 0 from the dialling code.

'All Inclusive' cards can be purchased which provided discounted access to a number of local attractions, for example 'The Innsbruck Card' available for 24, 48 or 72 hours (www.innsbruck.info/en/experience/innsbruck-card.html)

Tourist Information Office

Tourismsbüro Natters, Innsbrucker Straße 4, tel: 0043 512 546715

Every effort has been made to ensure the information provided in this guide, to the best of our knowledge, is both helpful and correct at the time of going to press.

Important Information

Car breakdown - Please note that in the event of breakdown all customers insured through Eurocamp Independent should consult their Insurance Terms and Conditions booklet. Couriers on site will have information of local garages. Due to recent European legislation it is now a requirement when driving in Europe that all cars need to carry a reflective jacket at all times. These reflective jackets can be purchased almost everywhere in Europe for approx 8 to 15 Euros each.

Personal Injury The chances of you and your family either having an accident or becoming the victims of crime whilst on holiday are extremely low. However, you should encourage the members of your party to take the same sensible precautions that they would do at home.

Try to avoid walking alone at night, and keep to well-lit main roads where possible. You should try to avoid short cuts like alleyways, waste ground and wooded, bushy areas.

Stay alert: be aware of what's going on around you.

It is always worth letting someone know where you are going, the route you intend to take and when you expect to return.

We want you to have a safe holiday - please read campsite notices carefully and ensure all members of your party understand the rules and regulations as they are there for your own safety.

Emergency Information

Emergencies. In the event of an emergency please contact the main campsite reception for details of local emergency services.

Doctors	Mutters	0043 512 548 509
Dentist	Mutters	0043 512 582 480
Hospital	Innsbruck	0043 512 5040
Vet	Innsbruck	0043 512 344 163

There are a number of veterinary practices in Innsbruck, please check with the campsite reception for the nearest practice.