



"Pleasant staff, wonderful scenery, a very nice site and a surprisingly flat pitch on a mountainside."
The Ponting Family.

Campsite Contact Details:

Camping Bella Tola
Waldstrasse 133
CH-3952 Susten
Switzerland

Tel: 0041 274 731 491

Arrival Procedure

Eurocamp Independent customers should go straight to the campsite reception on arrival, where they will be required to fill in a registration form. Reception, where English is spoken, is normally open from 8am until 10am and then from 5pm until 6.30pm in low season and from 8am until midday and then from 2pm until 8pm in July and the first three weeks of August. There is a campsite barrier in operation from the 27/06 – 22/08/15, from 10pm until 7am. Customers arriving when the barrier is down should leave the car in the parking area and go to the main campsite reception to speak to security or to the bar to find a member of staff. We advise that you ring ahead to warn the campsite if you expect to arrive outside of reception hours. Identification is to be left in reception (a passport).

As Eurocamp couriers (on site from 25th April to 20th September) will be unaware of your arrival, we recommend that you visit their reception area as soon as you have settled in. Please take your completed courier card with you.



Don't forget we're on the end of the
phone if you need us
Call 0044 1606 787 666

our office hours are:
Monday- Friday
Saturdays
Sundays & Bank Holidays

9.00 am - 5.30 pm
10.00 am - 2.00 pm
closed

Life On Site

Benefiting from breathtaking views, this is a first-class family run site in a fantastic part of Switzerland.

Useful Information

- **Swimming pool:** There is an outdoor family pool and a children's pool with a small waterslide on site. The pools are open from mid April to late September and are heated from June to mid-September. They are supervised in high season. Site residents are exempt from pool entrance fees (the pools are to the public).
- **Washblocks:** There are three sanitary blocks on the campsite, two of these are unisex. The third wash block has been renovated for 2014 season and will have separate entrances for Ladies and Gentlemen. Please note that most campsites do not provide toilet paper in the wash blocks, and some campsite sanitary blocks do not have toilet seats.
- **Barbecues:** Charcoal, Gas and Electric barbecues are all allowed on your pitch.
- **Internet access:** There is internet and WIFI access in the Bar, Restaurant, pool and Reception areas.
- **Gas bottles:** Gas bottles can be exchanged on site.
- **Motorhome service point:** There is a Motorhome service point on site.
- **Fridge hire:** There are some fridge banks on site, but it is not possible to hire individual fridges.
- **Electricity:** There will be a 16 amp, 2 pin electricity connection either on your pitch or within 20m away from your pitch. You will need to take a continental adaptor.
- **Dogs:** Dogs are allowed on the campsite, as long as they are kept on a lead. If you require any up to date information on taking your dog abroad, please get in touch. We would be happy to book any necessary vets appointments on your behalf.

Campsite Activities and Entertainment

We have picked out a few things to do on site that may be of interest to you. For a full list of campsite activities, please refer to our brochure or website.

During the day

Cycle hire is not available on site – the nearest bicycle hire is from the train station Leuk-Susten (2km).

From early July to mid August there is an animator on site as part of the site run children's club programme. The animation activities are published on the site notice board.

During the evening

In July and August occasional evening entertainment take place, for example BBQs, theme nights, Irish evenings, live music, which is all held round the restaurant and pool area. There is also Satellite television available in the Games Room with more than 300 channels to choose from.

Excursions

There are no organised excursions from this site.



For more comprehensive information about the campsite or local area **before you travel**, please feel free to contact us. We are always happy to help. Further information can also be found on our website.

call: 08448 440 440

click: www.eurocampindependent.co.uk

Please be aware that in the early and late season, the complete range of activities may not be available. Any opening times are for guidance only, as these may vary and are subject to change by the campsite owner. Please check at reception on arrival.

Food and Drink

The site Restaurant Bela Tola has a bar and an outdoor terrace overlooking the swimming pool. The restaurant serves Mediterranean and local cuisine and has a daily specials menu. The restaurant is a non-smoking area and is open for breakfast as well for lunch and evening meals, it is available from mid April to late September, but it is closed on Tuesdays and Wednesdays in low season. There is also a small pool bar from late June to mid August.

Shopping

There is a general shop on site selling a large range of fresh bread (over 20 types), milk and dairy products, vegetables, meat, general groceries as well as local wines, beer and camping equipment. The main focus of the shop is to provide you with a large selection of breakfast items. Please note the shop is normally only open in the mornings from 8am to 10am, but opening hours may be extended as required.



European Drivers' Kit

It's compulsory to carry certain items when driving in Europe, so we've gathered together some of the essentials you'll need in this handy pack for just £14.99 inc P&P.

Call 0844 406 9876 to order yours

* Please note this must be purchased up to two weeks prior to departure. You must read the terms and conditions on our website before placing an order by telephone

just £14.99

inc p&p



Around & About

Camping Bella Tola has one of the most enviable settings in Switzerland, surrounded by stunning mountain peaks and located on a wooded hillside, in the heart of the Valais region, benefiting from an average 3,500 hours of sunshine every year. This is a lovely region and is home to rare plants and more than 130 species of birds. Susten is the gateway to the Pfywald Nature reserve, the largest contiguous pine forest in central Europe.

While you're here try...

IGP Valais Dried Meat

The meat used comes exclusively from Switzerland and is processed in the Valais. Packed in blocks, or pre-sliced, the meat is a very dark red in colour and varies in taste, according to the mixture of spices and the drying period.

Valais wines

More than 50 grape varieties are cultivated in the Valais and some wines, like the Fendant, the Petite Arvine, the Amigne, the Cornalin and the Humagne cannot be found anywhere else in the world.

Apricot Brandy

Produced from locally grown apricots, this brandy has a strong apricot taste with a hint of almond, with a minimum alcohol content of 40%.

Where to Shop

- **Susten** (2km) is a nice village with two supermarkets, Denner and Migros, a chemist, newsagent, post office and banks, including a USB which is open on Monday (the normal closing day for banks in the area).
- **Sierre** (10km) is a larger town with a good selection of shops. The nearest hypermarket, which also has a restaurant, is located here ('La Placette', just outside the town on the road to Sion). Customers should note that this closes at 4.00 p.m. on Saturday and re-opens on Monday afternoon.
- **Visp** (22km) has 4 supermarkets – a Migros, Coop, Aldi and Lidl.
- **Sion** (26km) is also good for shopping.

Local market days (usually mornings only) are as follows:

Thursday – Sion 25km.

Friday – Visp (25km) from 4pm to 8pm.



Sporting Activities

- **Swimming** - a swimming pool complex, including thermal spas, can be found in Leukerbad (15km); the largest thermal open-air swimming complex in Switzerland is located at Brigerbad (25km) and includes an air-conditioned grotto swimming pool, water temperatures are 27 to 42 degrees Celsius (bathing caps must be worn and are available for hire at the complex); Swimming is also possible at Lac de Géronde, Sierre, 10km.
- **Golf** - there is a 18 hole course in Susten, while there are 9 hole courses at Riederalp (52km, the highest in Switzerland), Täsch (51km) near Zermatt and Obergesteln (68km).
- **Walking** - the area is ideal for exploring on foot and the Eurocamp courier will have appropriate large scale maps of the area which customers may borrow. Alternatively, excellent maps may be bought from the camp-site shop, including special maps for walking, with footpaths shown in red. In the Leuk region, there are over 200km of marked hiking trails at altitudes varying between 600m and 2,500m above sea level.
- **Tennis** courts are available about 500m from the site.
- **Fresh water Fishing** - possible in the river Rhône, 2km.. A permit must be obtained from the Elite restaurant in Susten. You can also fish in the Lac Geronde at Sierre.
- **Canoeing** - with 'Raft', Susten.
- **Riding** – the nearest stables are in Waldmatten (14km).
- **Rock climbing** – 15km from the site.

Must Sees and Dos

Please see your European Guide for additional information about your local area.

Leuk (10km) and Leukerbad (15km)

Leuk controls access to the challenging Gemmi Pass which is one of the classic mountain passes with wonderful views of the mountains. The Gemmi Train, built in 1957, takes guests to 2,350m where high on the rock face stands the 'Berghotel Wildtrubel' with accommodation and food. The train starts at the far end of the village of Leukerbad. There is also a cable car here as well.

Sion – 25 km

Sion is the oldest town in Switzerland and is the capital of the Valais canton. Here you will find four castles, including the ruined Toubillon Castle (literally 'Whirlwind Castle'), and opposite the Notre-Dame de Valere Church (also known as the Valere Castle.) which houses the Cantonal museum. www.siontourisme.ch

Saint Léonard – 21 km

Situated halfway between Sion and Sierre, St Léonard's main attraction is the underground lake. With a length of 300m and a width of 20m, this is one of the largest in Europe. Buses run from Sion and Sierre to the lake, which is open to visitors from March to November. www.lac-souterrain.com

Stockalper Castle – 32 km

Situated in Brig, at the foot of the famous Simplon pass, this 17th Century castle is one of the finest in Switzerland, with its three magnificent towers named after the biblical kings Caspar, Melchior and Balthazar. Don't miss the stunning Baroque gardens. www.valais.ch

Grande Dixence Dam – 50km km

The world's highest concrete dam, standing 285 high. Drive, hire, or mountain bike up to the dam's base and then take a cable car up to the walkway at the top. Guided tours are available inside the dam and there is also a visitor centre. www.grande-dixence.ch

Zermatt and the Matterhorn – 56 km

Zermatt lies at the foot of the spectacular Matterhorn peak. You can take Europe's highest cable car up to a height of 3000m, or take one of the many hiking trails which network the area.

Montreux and Lake Geneva – 97km

Set on the shores of Lake Geneva, Montreux, hosts the famous Montreux Jass Festival every July, attracting some 250,000 visitors to the music events held over a 20 day period. In the summer the area enjoys a Mediterranean micro-climate and is a popular holiday destination. The medieval Chillon Castle here is one of the most visited historic monuments in Switzerland. From Montreux station you can take a cogwheel train journey (lasting an hour) to Rochers-de-Naye for wonderful views of Lake Geneva and the Alps. www.montreuxriviera.com/en

Please note: Eurocamp Independent has not vetted any off site activities. Customers should undertake their own safety checks.

Getting To Your Site

Location

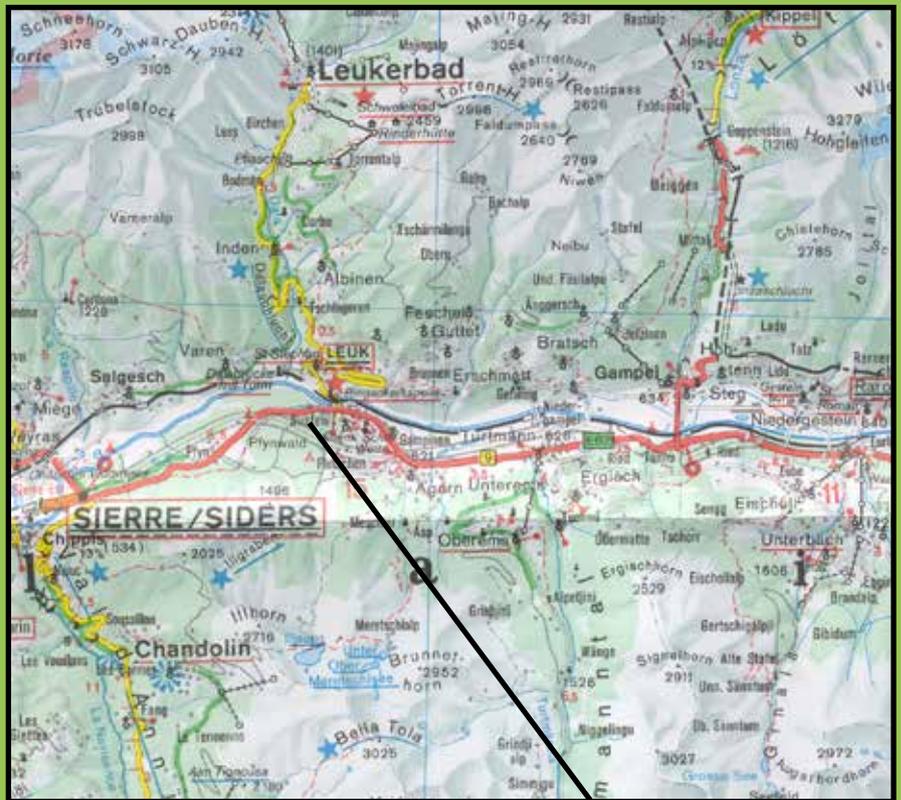
Bella Tola is situated south of Susten up a very narrow track 11 kms (6.9 miles) from Sierre. The town of Susten is located on the N9 between Sierre and Brig.

Directions

From Martigny: Join the motorway in the direction of Sion/Simplon/Sierre. As you approach Sierre the new motorway ends and you should follow signs for Brig until you get to Susten. Immediately on entering Susten you will see a garage on your left and a blue building on your right (reduce speed now). 100 m further on turn right into a narrow road immediately before a garage. Follow this road for a mile up a hill along a windy road through a forest. You will see the campsite on your left shortly after some tennis courts. (N.B. The campsite is opposite the large satellite dish station on the other side of the valley. If at any point you find the satellite dishes behind you, you know that you have missed the turning and you have gone too far.)

New Law re Breathalysers in France

Please be aware there is a new law coming in to force from 1st July 2012 that makes it COMPULSORY for all motorists in FRANCE to carry a single use breathalyser. We advise that if you are travelling to (or through) France you should carry at least two disposable breathalysers in order to comply with this new law. The breathalysers you purchase must comply to French regulations and will carry the 'French certification mark' 'NF'. These should be purchased prior to departure in the UK but can also be purchased on the ferry, in most French supermarkets, service/petrol stations or chemists. You could receive an on-the-spot fine if you cannot produce this product when asked.



GPS co ordinates:
446.29896 / 7.636013 (lat./long.)

Campsite location

Whilst every effort has been made to ensure the accuracy of the GPS coordinates provided, we strongly advise you cross-reference your end destination with the map above and the campsite address before you commence your journey.



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Extract from Map - 552

Key Dates

Swiss Public Holidays 2015

Thursday 19th March - Saint Joseph's Day (Josefstag)
Friday 3rd April - Good Friday (Karfreitag)
Sunday 5th April - Easter Sunday (Ostersonntag)
Monday 6th April - Easter Monday (Ostermontag)
Friday 1st May - Labour Day (Tag der Arbeit)
Thursday 14th May - Ascension Day (Christi Himmelfahrt)
Sunday 24th May - Whit Sunday (Pfingstsonntag)
Monday 25th May - Whit Monday (Pfingstmontag)
Thursday 4th June - Corpus Christi (Fronleichnam)
Monday 29th June - The Feast of St Peter and St Paul (Peter und Paul)
Saturday 1st August - Swiss National Day (Schweizer Nationalfeiertag)
Saturday 15th August - Assumption of Mary (Mariä Himmelfahrt)

Swiss organisations and businesses close on public holidays. Although some shopping centres and grocers open for part of the day, the majority of shops do not. Police stations and hospitals do not close. When a public holiday falls on a Thursday or Tuesday, it is common practice to "make the bridge" (faire le pont), by taking off the Friday or Monday so creating a very long weekend.

Handy Hints and Tips

Shop Opening & Closing - The classic shopping days are Monday to Saturday, with shops generally open from 9 a.m. to Midday, and 2 p.m. to 7 p.m. Stores generally close on Sundays. Please Note - Although some larger stores or those in popular tourist areas may remain open at lunchtimes and Sundays, this is optional and not guaranteed.

Dialling Codes - If dialling the UK use 00 44 and drop the first 0 from the dialling code if dialling The Republic of Ireland use 00 353 and drop the first 0 from the dialling code

Tourist Information Office

Leuk Tourismus. Bahnhof 5, 3952 Susten. Tel 00 41 2747 31094

Every effort has been made to ensure the information provided in this guide, to the best of our knowledge, is both helpful and correct at the time of going to press.

Important Information

Car breakdown - Please note that in the event of breakdown all customers insured through Eurocamp Independent should consult their Insurance Terms and Conditions booklet. Couriers on site will have information of local garages.

Due to recent European legislation it is now a requirement when driving in Europe that all cars need to carry a reflective jacket at all times. These reflective jackets can be purchased almost everywhere in Europe for approx 8 to 15 Euros each.

Personal Injury The chances of you and your family either having an accident or becoming the victims of crime whilst on holiday are extremely low. However, you should encourage the members of your party to take the same sensible precautions that they would do at home.

Try to avoid walking alone at night, and keep to well-lit main roads where possible. You should try to avoid short cuts like alleyways, waste ground and wooded, bushy areas. Stay alert: be aware of what's going on around you.

It is always worth letting someone know where you are going, the route you intend to take and when you expect to return.

We want you to have a safe holiday - please read campsite notices carefully and ensure all members of your party understand the rules and regulations as they are there for your own safety.

Emergency Information

Emergencies. In the event of an emergency please contact the main campsite reception for details of local emergency services.

Doctors	Dr Loretan, Susten	0041 2747 323 66
Dentist	Dr René Lehner, Susten	0041 2747 325 44
Hospital	Visp	0041 2797 033 33
Vet	Tierarztpraxis Arche M. Dirren, Susten	0041 2747 320 66